

How to Install the Park National Bank Secure Browser

To install the Park National Bank Secure Browser to your PC, go to <u>https://parknationalbank.com/commercial-online-access/</u>. Please note you will need to download the browser for your specific computer's operating system. For MAC download instructions, go to page 5.

PC Download Instructions

- 1. Go to https://parknationalbank.com/commercial-online-access/.
- 2. Determine your computer's operating system, then select the appropriate link to begin the installation.

Commercial Online Banking First-Time Users				
Initial Setup: Download the Secure Browser				
Before you can access commercial online banking for the first time, you need to download and install our secure browser on your computer.				
During installation, we recommend saying yes when you're asked if you want to add a shortcut to your desktop. It puts commercial online banking right at your fingertips. After installation is complete, you'll find Park National Bank Secure Browser in your programs menu. From there, it's a simple click to open the browser and log in.				
Please download the browser for your computer's operating system:				
Secure browser for <u>Windows 64-bit</u>				
Secure browser for <u>Windows 32-bit</u>				
Secure browser for <u>Mac</u>				
Not sure which apporting surface you have? Here's how to find out				
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3. Depending on your web browser, the installation file will launch differently. Launch the Park National Bank Secure Browser Setup wizard. The application may take a few minutes to download.

IF	THEN	THEN			
You download the file via Google Chrome	The file downloads to the download bar at the bottom of the browser.	Click the download to launch the installation.			
You download the file via Microsoft Edge	The file downloads via a dialog box, generally under the address bar.	Click Open file to launch the installation.			

Result: The Park National Secure Brower Setup wizard launches.

Note: The installation file will download to your Downloads folder regardless of the browser you use.



4. Click Next.



5. Click Next.

Park Nati	onal Bank Secure Browser Setu	р				×
-	Select prerequisite	es to be	e insta	lled		
	Name	Required	Found	Action Must Ins		
			2		< Back	Next >

6. If the User Account Control dialog box displays, click Yes.

Note: Some organizations may block you from downloading software. Follow your internal organizational guidelines so the installation can be completed. You may need to contact your system administrator.

Result: The installation wizard continues.



7. Click Next.



8. Click Install.



Result: The Secure Browser installs.

9. When the setup is complete, click Close.



Result: A dialog box displays asking to restart your computer.

10. Click Yes.

Result: The computer will close and restart. After restart, the wizard displays to continue the installation.

- 11. Navigate through the Park National Bank Secure Browser Setup wizard by clicking Next until you reach the install window.
- 12. Click Install.

Result: The install progress bar displays. Once the installation is complete, the Secure Browser will launch automatically.

Use the How to Activate Secure Browser job aid for additional information on how to log in to the Secure Browser for the first time.

PARK NATIONAL BANK

To install the Park National Bank Secure Browser to your MAC, go to <u>https://parknationalbank.com/commercial-online-access/</u>. Please note you will need to download the browser for your specific computer's operating system.

MAC Download Instructions

- 1. Go to https://parknationalbank.com/commercial-online-access/.
- 2. Determine your computer's operating system, then select the appropriate link to begin the installation.

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Secure browser for <u>Windows 64-bit</u>
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Secure browser for <u>Mac</u>
Not sure which operating system you have? <u>Here's how to find out.</u>
Not sure which operating system you have? Here's how to find out.

3. The Park National Secure Brower Setup wizard will begin to downlaod in the top right hand corner of the browser. Double click to launch the Park National Bank Secure Browser Setup wizard. The application may take a few minutes to download.



Result: The Park National Secure Brower Setup wizard launches.

4. Click Continue.



5. Click Install.



6. Enter Password when requested to authorize the install. Then select Install Software.



7. When setup is complete, click Close.





8. When asked if you would like to move the installer to the trash, select Move to Trash.



9. To locate Park National Bank Secure Browser, go to Finder > Applications.



10. Double click on the Secure Browser icon to open. Click and drag the icon to your Doc for easier access.



Use the How to Activate Secure Browser job aid for additional information on how to log in to the Secure Browser for the first time.