

Registration Guide



Bank when (and where) it's most convenient for you

Thank you for your interest in using online banking! After a few quick steps, you'll be prepared to bank 24/7, 365!

1. Go to parknationalbank.com
2. On the right side of the homepage, please click [Register Now for Online Banking](#) in the blue **Account Login** box.
3. Review the terms and conditions, click the box stating you agree, then click "I accept the terms of this agreement."
4. On the **Registration** page you'll provide the information listed below. When you're done, click [submit](#) to continue.
 - First and last name
 - Social Security number (no dashes)
 - Date of birth
 - Email address
 - Account number/type
 - Mobile phone number
5. On the **Identity Verification** screen, you'll be prompted to request a confirmation code, sent to a phone number we have on file for you. It can be sent as an SMS (text) message or automated call. After you make your selection, you'll enter the code on the next screen.

If you do not see a phone number you have access to, you can choose the option "I can't be reached at any of these numbers" to be prompted with a series of security questions from your credit information or public records. We also recommend you contact us to make sure we have up-to-date phone numbers on file for you.

6. Next, you'll create your user ID and password, and click [submit](#).

USER ID: Must contain 8 to 26 characters using only numbers and letters. Your User ID cannot contain your first name, last name, date of birth or SSN.

PASSWORD: Must be 8 to 32 characters and contain **all** of the following: a lowercase letter (a-z), an uppercase letter (A-Z), a digit (0-9) and a special character (~ ! @ # \$ % ^ & * () [] { } < > _ + - = / \ . , ; ` ' " ?).

7. Now it's time to set up your enhanced security data. Here, you will provide answers to three challenge questions. You'll be prompted to confirm your selections on the next screen and click [submit](#) to finish registration.
8. You're all set to begin using online banking! If you have questions along the way, please contact your local banker or our Customer Care team at 888-474-7275 or via live chat from our website.

Want to use our mobile banking app on your phone?

Just download our app from your app store, enter your online banking user ID and password, and you're good to go.

- Monitor account activity
- View balances
- Transfer money
- Pay bills
- Make loan payments
- Create spending controls
- Use CreditSense
- View check images
- Send money
- Find an office or ATM
- Get account and card alerts
- Deposit checks
- Turn debit card(s) off and on